active care group

Inspected and rated Good

CareQuality Commission

Burbank Mews, County Durham

Residential care service for adults with learning disabilities

Capacity up to 12

All genders

18+ Adults

Single occupancy bungalows

Learning disabilities

24-hour care

Burbank Mews is a specialist residential care service in Hartlepool, County Durham, for up to 12 adults who have learning disabilities, autism, or other complex needs, such as challenging behaviours. Our multi-disciplinary team (MDT) pride themselves in supporting and guiding residents, and listening to residents' wants and needs, ensuring everyone is made to feel respected and content.

Residents can make their living and garden spaces as homely as possible with items to reflect their individual tastes, while receiving tailored support and having access to educational, employment and leisure opportunities within the community.

Residents are able to take part in the group outcome project, which identifies pathways to achieving independent living skills, as well as planning for fun events. Located just a short walk from Hartlepool's town centre, and with a range of public transport options available, residents have the chance to venture further afield and visit Hartlepool Marina, as well as The National Museum of the Royal Navy and the nearby town of Seaton Carew.

Dedicated quality of life service

Our person-led approach is driven through tailored support plans of positive mental and physical wellbeing that entail our pathways ethos of delivering support through the fundamental principles of positive behaviour support (PBS). The aim of our accomplished PBS framework is to enable residents to live their very best life possible, where aspirations are encouraged and quality of life for all is improved by reducing levels of challenging behaviour.

We understand that each resident has individual preferences and requirements, which is why our highly qualified team works closely with the community teams for people with learning disabilities, including psychiatry, psychology, speech and language therapy (SALT) and occupational therapy and support opportunities for community integration by developing links with employers and other local services.

By caring for each residents' specific wants and needs, and fostering an environment of growth, inclusion, honesty and integrity, residents are enabled to live the most rewarding lives. Our comprehensive specialist care gives our residents the space to express themselves while growing in confidence and resilience.

We support those with but are not limited to:

- Epilepsy
- Autism
- Challenging behaviour
- Learning disabilities
- Other complex needs

Burbank Mews is a nurturing place that is committed to helping residents feel safe, happy, comfortable, and empowered. Our core values are testament to putting residents at the heart of everything we do, providing a seamless and personalised experience reflecting residents' wishes.

Each of the 12 purpose-built single occupancy bungalows offer homely dining and living areas, a kitchen as well as separate rooms for staff so support is always available. Ensuite facilities ensure that residents may maintain the utmost privacy, while private gardens offer residents each their own calm space in nature to spend time as they wish and relax in a safe and secure environment.

Photo gallery:

"I'm happy that my son is at Burbank Mews. The service manager is doing amazingly."

Parent

Make a referral

To make a referral please call 01732 779353 or email referrals@activecaregroup.co.uk

Contact us:

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Burbank Street
Hartlepool
County Durham TS24 7NY

Phone number:

01429 756488

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