




Queen Hill

Supported Living Care Service

 49 Queenhill Road, Selsdon,
Surrey, CR2 8DW  0208 651 9572

Conditions we support, but are not limited to:

- Epilepsy
- Brain injury
- Autism
- Learning difficulties
- Sensory impairment
- Mental health
- Physical disabilities
- Other complex needs

Queen Hill, a supported living care service based in Selsdon, Croydon. We offer a warm, nurturing environment with a holistic approach to care, encouraging a unique environment of support for adult females requiring help to live independently within a homely setting.

Everyone at Queen Hill is committed to making people's lives better, enabling our residents to achieve their hopes and dreams through round the clock access to unprecedented levels of care and support. Our vision is to make a difference; to enable people to optimise their potential and enjoy full, rewarding lives.

Our boutique led approach is based on a foundation of detailed planning and strategy with all stakeholders to derive a person-centred care model shifting from limitations to assets, through this collaborative alignment we are able to maximise the positive outcomes for our residents.

Queen Hill can provide care and support for up to 4 females between the ages of 18-65 who have epilepsy, learning and physical disabilities, mental health diagnosis and other complex needs. Our highly experienced staff provide 24-hour specialist support, maximising the standards, and positive outcomes on clinically led pathways of care for all our residents.

Service Overview :

- Capacity up to 4
- Located in Croydon
- Female Only
- CQC Registered
- On-site Multi-disciplinary team
- Positive behaviour support
- Communal living space
- Communal dining area
- Community garden
- Downstairs wet room

We are passionate about the promotion of high quality person-centred care delivery, assessing the most positive outcomes for our residents whilst working collaboratively with them, their families, and key stakeholders to offer bespoke clinically assessed packages of care.

Staff encourage service users with in activities such as swimming, cycling, bowling, trampolining and participate in day trips in line with service user preferences.

We look after the person as a whole, caring for their wants and needs, both physically and emotionally, fostering an environment of personal growth, inclusion, honesty and integrity, leading our residents to live the most rewarding lives.

At Queen Hill we have aligned and agreed our strategic goals to define what we want our organisation to achieve. This means we have also aligned them with the five domains of the Care Quality Commission (CQC) inspection standards to ensure we provide the very best care possible to all our residents.



We're here, lets talk.

We're here to talk to you about any care needs you may require. We have a dedicated team ready to assist you with whatever you need. Should you wish to refer someone to our care or arrange a visit please contact our referrals team.



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